

VISUALSTORE

Version 5.4

# License Activation User Guide

**TOSHIBA**

## October 2019

This edition applies to Version 5.4 of the licensed program Toshiba VisualStore Suite and to all subsequent releases and modifications until otherwise indicated in new editions.

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### Revision history

| Data         | Versione | Descrizione cambiamenti | Riferimento               |
|--------------|----------|-------------------------|---------------------------|
| October 2019 | 1.0      | First version           | Product Knowledge Toshiba |
|              |          |                         |                           |
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|              |          |                         |                           |

## Document purpose

The purpose of this manual is to describe the procedure that the license holders (Customers or Business Partners on their behalf) must follow to apply for license activation keys for VisualStore Server, Version 4.8 and later, through the appropriate web application available at:  
<http://www.visualstore.it>

## General information on the VisualStore license activation

Starting from VisualStore Version 4.8, every VS installation requires a unique key to activate VS Server application and the connected VisualStore POS workstations.

The key will be generated using the bios UUID (Universally Unique Identifier) of the hardware unit where the VS Server is installed and the maximum number of VS POS connected to the same VS Server.

VisualStore Server works normally for a 30 days period after the installation in Demo mode, not requiring activation. After that period, if the activation key is not installed, the synchronization between VisualStore server and POSs will no longer be running.

A new key is required in the following situations:

1. New installation
2. Addition of POS terminals to an already existing installation. In this case a new Key is released for the new total amount of POS units connected, substituting the old one which can be discarded (note: Licence charging will be only for the difference)
3. Replacement of the hardware unit where the VS Server is installed for failure or upgrade. In this case a new key is released. The customer agrees to not use anymore the old key and the old hardware with VisualStore

**Notice:** Licence keys for previous versions of VisualStore and for other software distributed by TGCS will continue to be released according to the older procedures.

## Types of licenses

For all product versions three different types of licenses are available:

- **DEMO** license: 30 days of validity, activated automatically after VisualStore installation, unlimited number of POS connected (no fee charged)
- **LAB** license: 300 days of validity, max number of POS connected as requested (no fee charged)
- **STORE** license: no time limit, max number of POS connected as requested

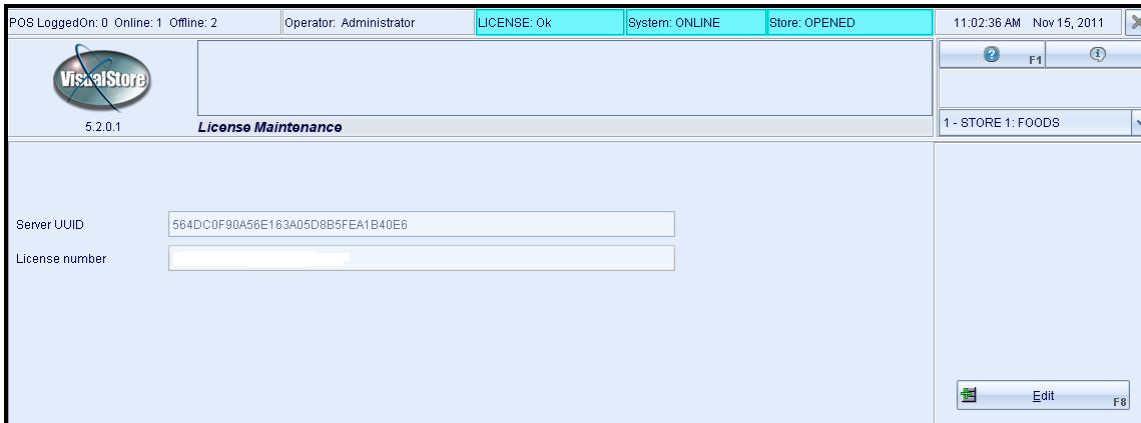
### Note:

In case of a license increase, the maximum number of workstations must be declared. The application will then subtract the already owned licenses from the actual request. In this way the customer will pay only the added workstation license.

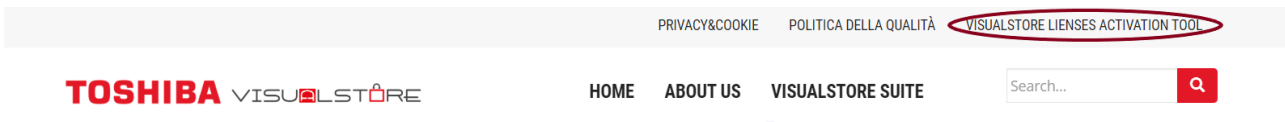
## How to request a license activation key

Get the UUID of the VisualStore server where we would like to install or increase the number of POS workstations.

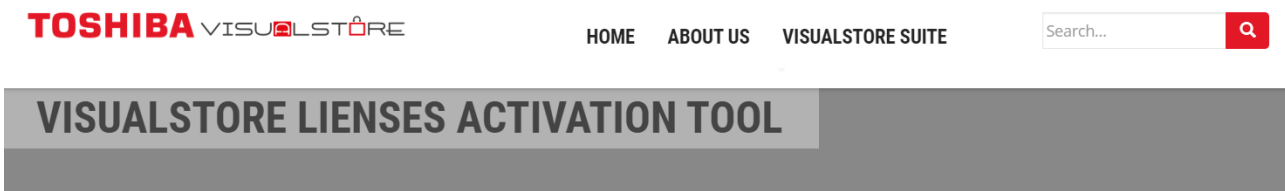
- Login to VisualStore Administration GUI.
- Open "License Maintenance" task 7.8.11
- Copy the UUID (it is possible to mark the UUID field and make a CTRL/C)



Go to the TGCS web site <http://www.visualstore.it>  
Go to the Restricted area (VisualStore License Activation).



In the header menu or in the footer, click on the "Access to licenses activation system" link to access the License activation page



The activation of the license is necessary for the correct functioning of VisualStore. An activation key is required to operate the server with POS after the 30-day installation period. A user ID and password are required to access the license activation web application. Upon purchase of the VisualStore system, a user ID and password is provided to the customer to access and request activation of the license.

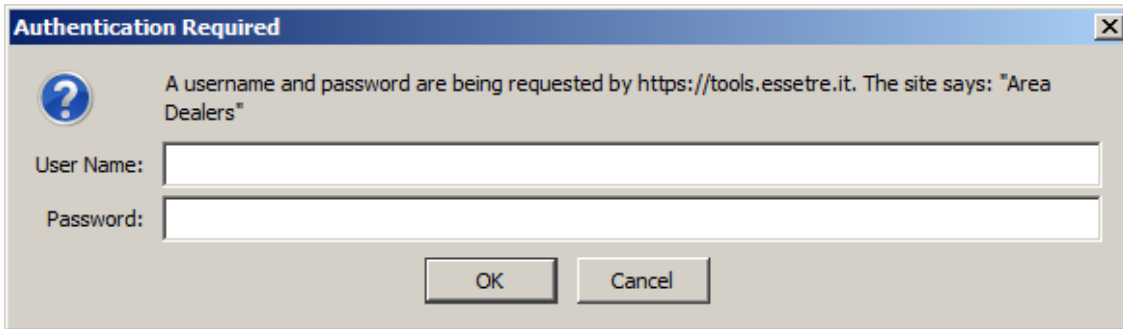
The user guide manual for activating the license explains how to obtain and activate the license of the VisualStore server.

EN - [VisualStore License Activation Tool User Guide](#)

IT - [VisualStore licenses activation guide](#)

[Access to licenses activation system](#)

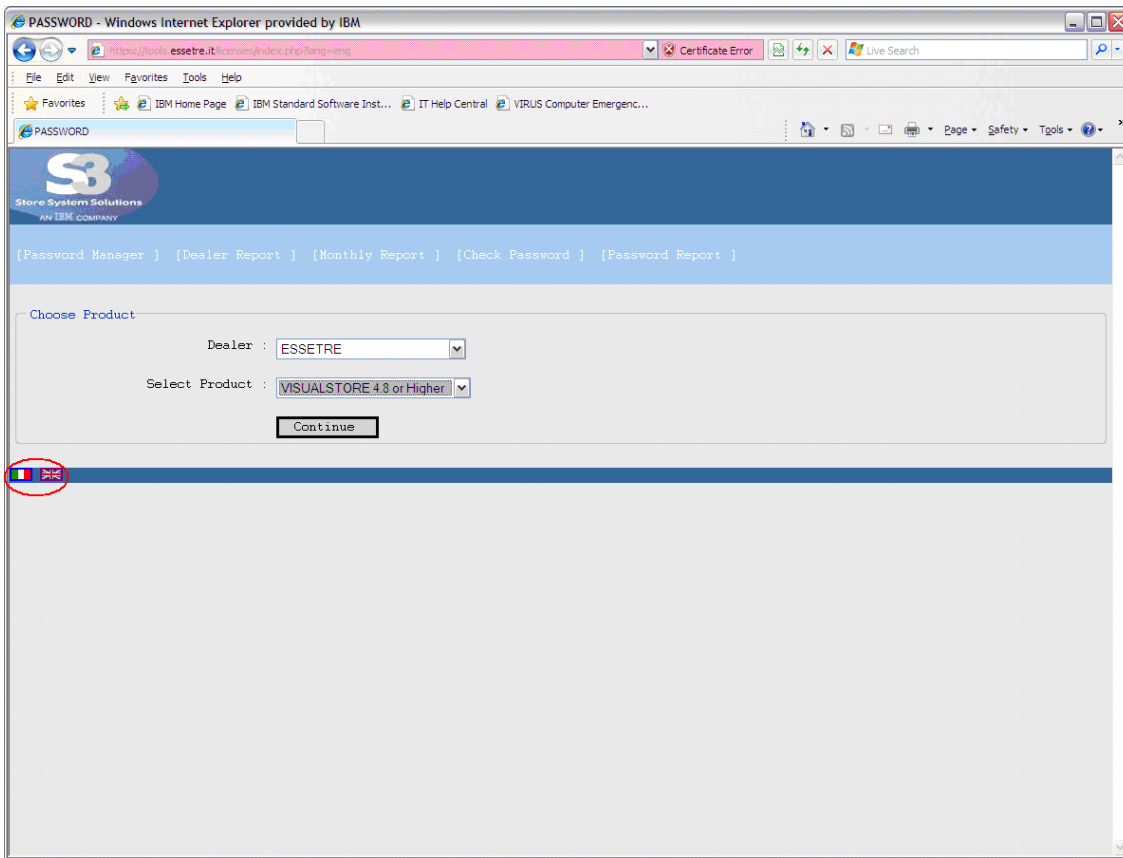
On this page there are License Activation procedure instructions, License Activation User Guide and the link used to access the application.  
Click "License Activation Tool" link  
Enter your user id and password.



The image shows a standard Windows-style dialog box titled "Authentication Required". It features a blue header bar with the title and a close button (X) in the top right corner. Below the header, there is a question mark icon on the left and a message on the right: "A username and password are being requested by https://tools.essetre.it. The site says: 'Area Dealers'". Underneath the message, there are two input fields: "User Name:" followed by a text box, and "Password:" followed by a text box. At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

The following screen is shown:

It is possible to change the application language by using the flags present in the middle area of the screen.



The *Dealer* name will show your login name.

In the *Select Product* field, select the desired product.

Select "VisualStore 4.8 or Higher" for VisualStore version 4.8 and 5.x .

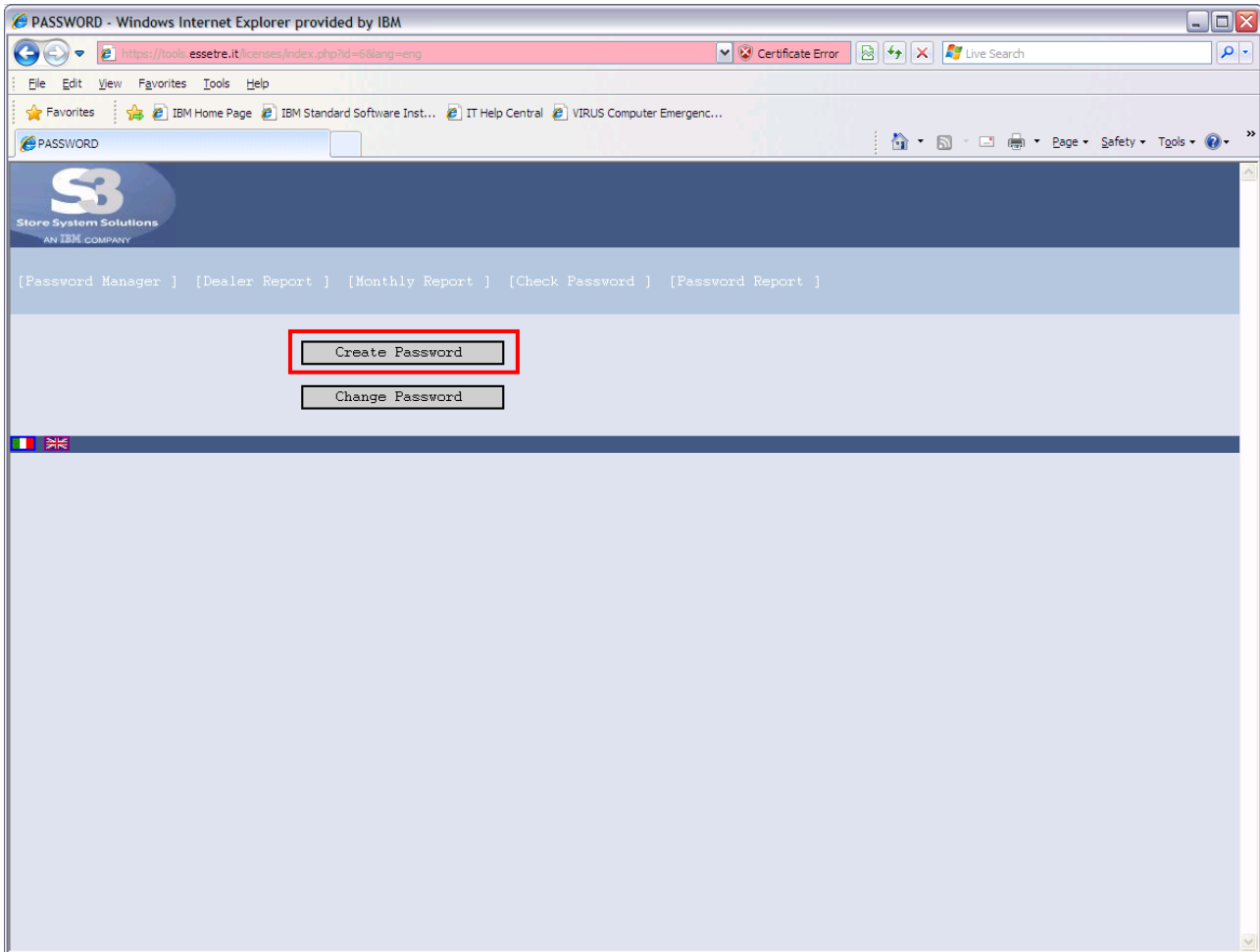
Now we have three options (1a, 1b and 2a):

1. New License key (Create Password)
  - a. Buy a new VisualStore license key for a new store.
  - b. Buy new licenses key because of an increase of POS terminals into a store.
2. Change License key (Change Password)
  - a. Change the license key because of a broken server hardware (motherboard failure or server hardware replacement)

### Option 1A

Create a new license key





After the selection of the **first option** (Create Password = new License key), you are required to fill up the following form by providing UUID, number of licences etc.

The fields with the asterisk ( \* ) are compulsory. If you do not fill these fields, you cannot proceed with the license key activation.

DEALER → company name of the Business Partner

PRODUCT → description of the product for which you want to generate a license key

CUSTOMER → company name of the customer who will buy the VisualStore license key

ADDRESS → address of the customer who will buy the VisualStore license

CITY → city where resides the customer who will buy the VisualStore license key

PROVINCE → the province where resides the customer who will buy the VisualStore license key

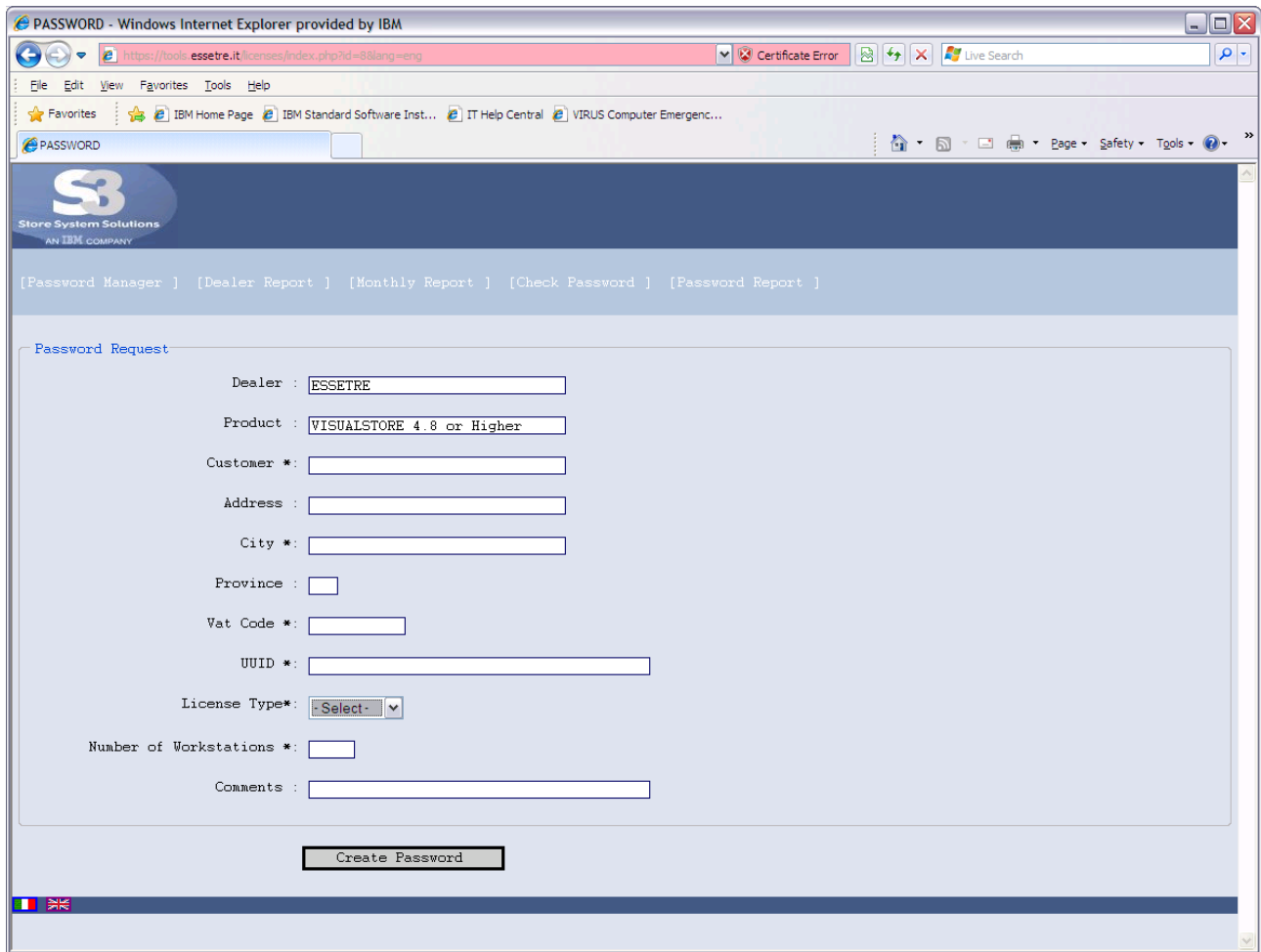
VATCODE → Vat Code of the customer who will buy the VisualStore license key

UUID → The Universally Unique IDentifier of the VisualStore Server

LICENSE TYPE → you have to choose from the drop-down menu the type of license to be activated. Usually "STORE"

NUMBER OF WORKSTATIONS → number of POS workstations that you want to install with the license key

COMMENTS → You can write any comments or notes



The screenshot shows a web browser window titled "PASSWORD - Windows Internet Explorer provided by IBM". The address bar displays the URL "https://tools.essetre.it/licenses/index.php?id=8&lang=eng". The browser's Favorites bar includes "IBM Home Page", "IBM Standard Software Inst...", "IT Help Central", and "VIRUS Computer Emergenc...". The page content features the "Store System Solutions AN IBM COMPANY" logo and navigation links: "[Password Manager]", "[Dealer Report]", "[Monthly Report]", "[Check Password]", and "[Password Report]". The main section is titled "Password Request" and contains the following form fields:

- Dealer :
- Product :
- Customer \* :
- Address :
- City \* :
- Province :
- Vat Code \* :
- UUID \* :
- License Type\* :
- Number of Workstations \* :
- Comments :

At the bottom of the form is a button labeled "Create Password".

Press *Create Password* button

[Go to the final page](#)

### Option 1b

If you are using the second option, you need the old UUID to have the possibility to increase the number of licensed POS into the store.

Press *Create password*

In the following sample a store increases the number of POS from 1 to 2.

Fill up the data as required using the original UUID and customer data.

Dealer :

Prodotto :

Cliente \* :

Indirizzo :

Città \* :

Provincia :

P. IVA \* :

UUID \* :

Tipo Licenza \* :

Numero Postazioni \* :

Commenti :

You get the following screen. The application shows the old registered data (1 pos) and the new request (lower screen area)

VisualStore License Activati... x PASSWORD x +

https://tools.essetre.it/licenses/index.php?id=9&lang=ita

Google OpenKM Login Log In KICK OFF 2016 - YouT... Inbox Bug List Aree Professionali Aruba.it - Control Pan... WebMail Aruba

**S3**  
Store System Solutions  
AN IBM COMPANY

[Gestione Password] [Report Dealer] [Report Mensile] [Controlla Password] [Report Password]

Resoconto Licenza Presente nel Database

UUID già presente nel database, se si conferma il cambio verrà cancellato il precedente record

Prodotto :

Tipo Licenza \* :

Numero Postazioni \* :

Conferma Dati Inseriti

Dealer :

Prodotto :

Cliente \* :

Indirizzo :

Città \* :

Provincia :

P. IVA \* :

UUID \* :

Tipo Licenza \* :

Numero Postazioni \* :

Commenti :

Press Continue  
You will get the new license key that will manage 2 POSs

| Summary:                         |   |
|----------------------------------|---|
| <b>DATE</b>                      | 2016/07/05                                |
| <b>TIME</b>                      | 13:57:11                                  |
| <b>IP ADDRESS</b>                | 192.168.11.80                             |
| <b>PRODUCT</b>                   | VISUALSTORE 4.8 or Higher                 |
| <b>DEALER</b>                    | RMG                                       |
| <b>CUSTOMER</b>                  | Raffles Health Pte Ltd                    |
| <b>UUID</b>                      | <b>GENERATED PASSWORD</b>                 |
| 42298D66EB10312BBD9356E6B24DB9E3 | krh20gbktAgBQyYhbQfU4na1                  |
| Passwords created succesfully!!! |   |
| <a href="#">Home</a>             | <a href="#">Generate Another Password</a> |

The newly generated key (Generated Password) must be installed into VisualStore in place of the old one using the License Maintenance task.

**NOTE:** Only the additional POSs will be invoiced to the customer

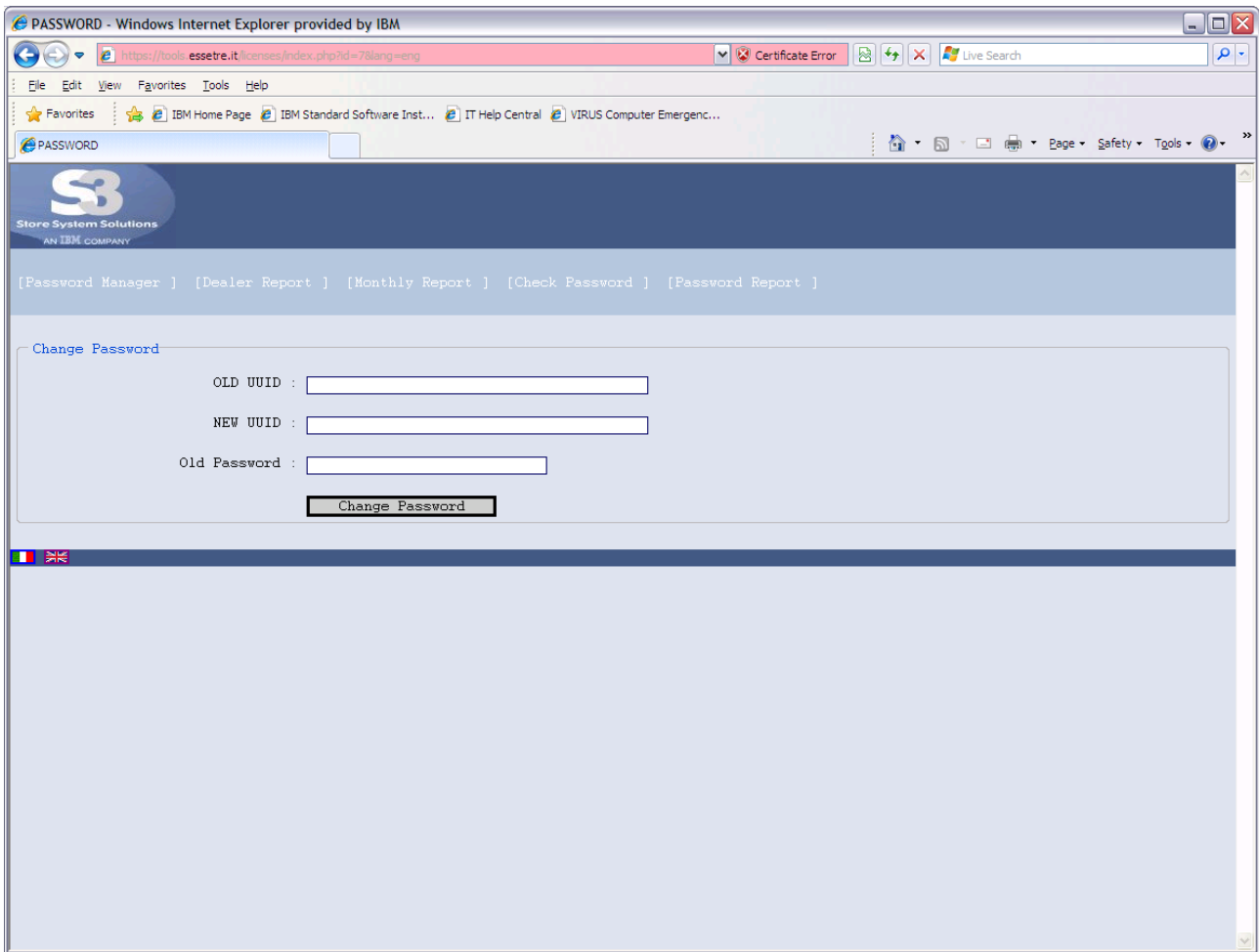
### Option 2a

If you are using the **third option** - 2a (Change Password = *change License key*) the old UUID and the new UUID are required in conjunction with the "old password" (old License key).

OLD UUID → old UUID code (that means the code of the server that is broken and no more usable)

NEW UUID → UUID code of the new server

OLD PASSWORD → old password, that means the license key linked to the old UUID



Press *Change Password* button.

The application will verify the Old and the New UUID and the Old password and will provide a new License password to be applied to the New UUID.

It will be displayed a screenshot related to the old request, but with the new UUID code.

By pressing once more the *Change Password* button, it will be displayed the summary window that contains the new password and the new UUID.

**Notice:** By activating this procedure, the Business Partner declares that the old password (that was replaced with the new one) will no longer be used. TGCS reserves the right to control and to take all necessary measures in case of non-fulfilment of this statement.

## License Key screen

You will get a screen like the following one:

The screenshot shows a web browser window with the URL `https://tools.essetre.it/cgi-bin/vs48psw.cgi`. The page displays a summary of activation details and a generated password.

| Summary:   |                           |
|------------|---------------------------|
| DATE       | 2014/12/17                |
| TIME       | 16:57:10                  |
| IP ADDRESS | 192.168.11.107            |
| PRODUCT    | VISUALSTORE 4.8 or Higher |
| DEALER     | LABS3                     |
| CUSTOMER   | TGCS ita                  |

| UUID                             | GENERATED PASSWORD       |
|----------------------------------|--------------------------|
| D2487D000A0F11E38033B05984132714 | HI3Baa#R86*atVL03LtX78a9 |

Below the tables, a message states "Passwords created successfully!!!" with a "Home" link and a "Generate Another Password" button.

This completes the online operations. You can save the Generated Password and exit or create another License Activation Key.

## License Key installation in VisualStore

Let's now go to the VisualStore Administration interface to insert the new Licence key password.

Login to VisualStore Administration GUI.

Open *License Maintenance* task 7.8.11

Press *Edit* button

Copy the License number and press the *Update* button

The screenshot shows the VisualStore Administration GUI. The top status bar displays: "POS LoggedOn: 0 Online: 1 Offline: 2", "Operator: Administrator", "LICENSE: Ok" (circled in red), "System: ONLINE", "Store: OPENED", and the date/time "11:02:36 AM Nov 15, 2011". The main area shows the "License Maintenance" screen with a "Server UUID" field containing "564DC0F90A56E163A05D8B5FEA1B40E6" and an empty "License number" field. An "Edit" button is visible at the bottom right.

Wait some seconds as a refresh time and notice the **License : OK** message on the top status area