

VisualStore[®]

VisualStore License Activation

User Guide

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This edition applies to Version 5.3 of the licensed program Toshiba VisualStore Suite and to all subsequent releases and modifications until otherwise indicated in new editions.

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Index

Introduction	4
Document purpose.....	4
General information on the VisualStore license activation	5
Types of licenses	5
How to request a license activation key	6
License Key screen.....	11

Introduction

Document purpose

The purpose of this manual is to describe the procedure that the license holders (Customers or Business Partners on their behalf) must follow to apply for license activation keys for VisualStore Server, Version 4.8 and later, through the appropriate web application available at:

<http://www.visualstore.it>

General information on the VisualStore license activation

Starting from VisualStore Version 4.8, every VS installation requires a unique key to activate VS Server application and the connected VisualStore POS workstations.

The key will be generated using the bios UUID (Universally Unique Identifier) of the hardware unit where the VS Server is installed and the maximum number of VS POS connected to the same VS Server.

VisualStore Server works normally for a 30 days period after the installation in Demo mode, not requiring activation. After that period, if the activation key is not installed, the synchronization between VisualStore server and POSs will no longer be running.

A new key is required in the following situations:

1. New installation
2. Addition of POS terminals to an already existing installation. In this case a new Key is released for the new total amount of POS units connected, substituting the old one which can be discarded (note: Licence charging will be only for the difference)
3. Replacement of the hardware unit where the VS Server is installed for failure or upgrade. In this case a new key is released. The customer agrees to not use anymore the old key and the old hardware with VisualStore

Notice: Licence keys for previous versions of VisualStore and for other software distributed by TGCS will continue to be released according to the older procedures.

Types of licenses

For all product versions two different types of licenses are available:

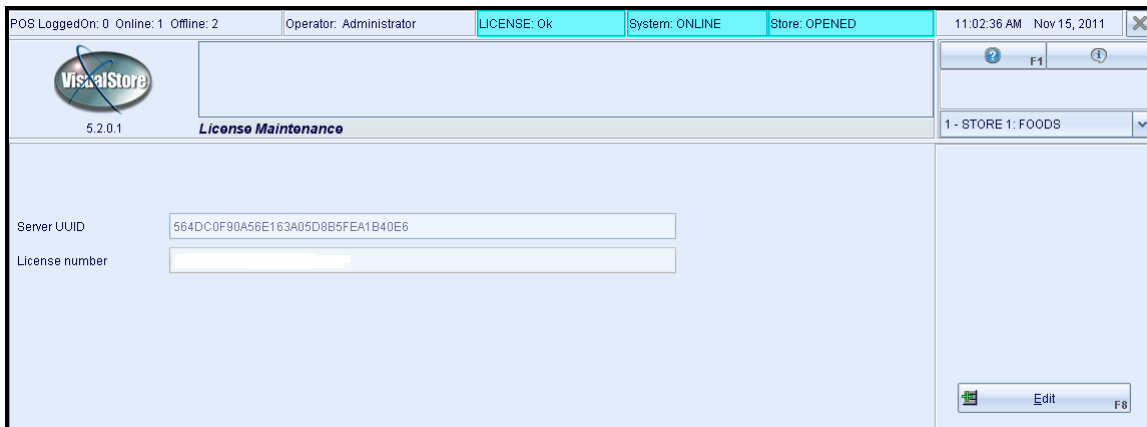
- **LAB** license - (300 days of validity, max 3 POS connected)
- **STORE** license - (no time limit, max number of POS connected as requested)
- **EXPRESS** license - (used only for VS 4.8 express version)

Note:

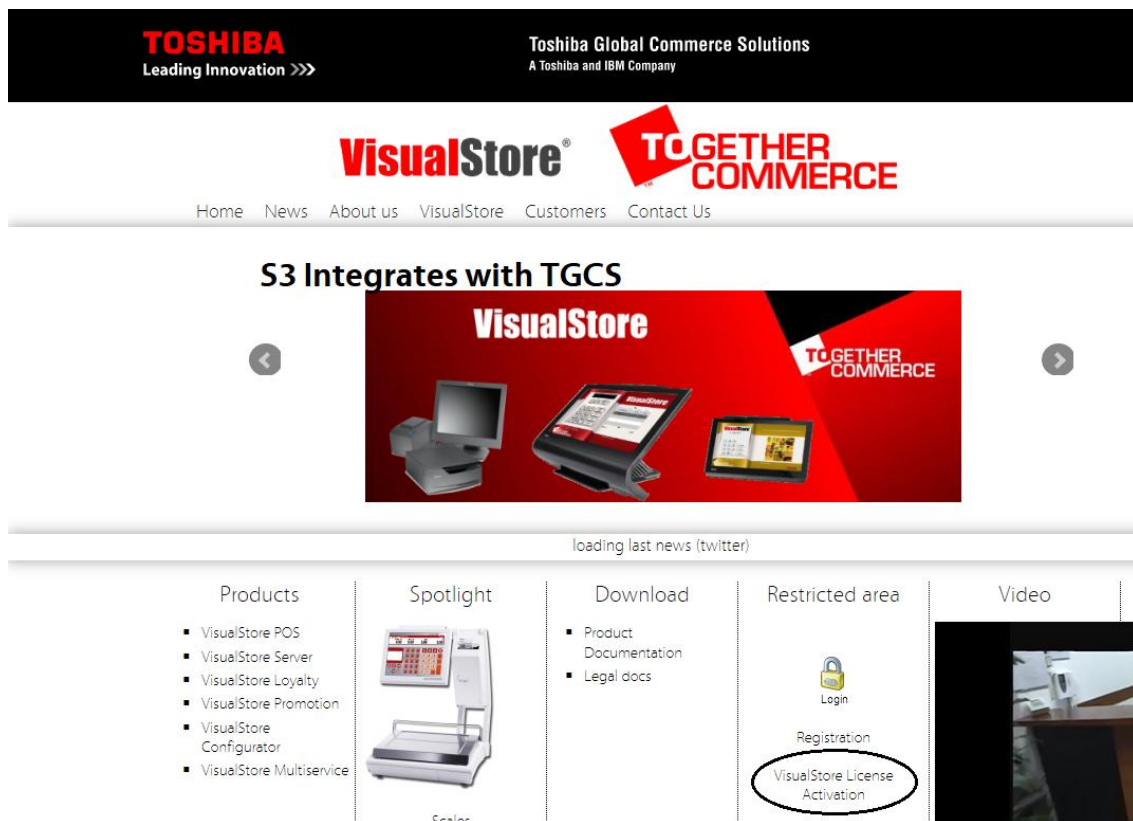
In case of a license increase, the maximum number of workstation must be declared. The application will then subtract the already owned licenses from the actual request. In this way the customer will pay only the added workstation license.

How to request a license activation key

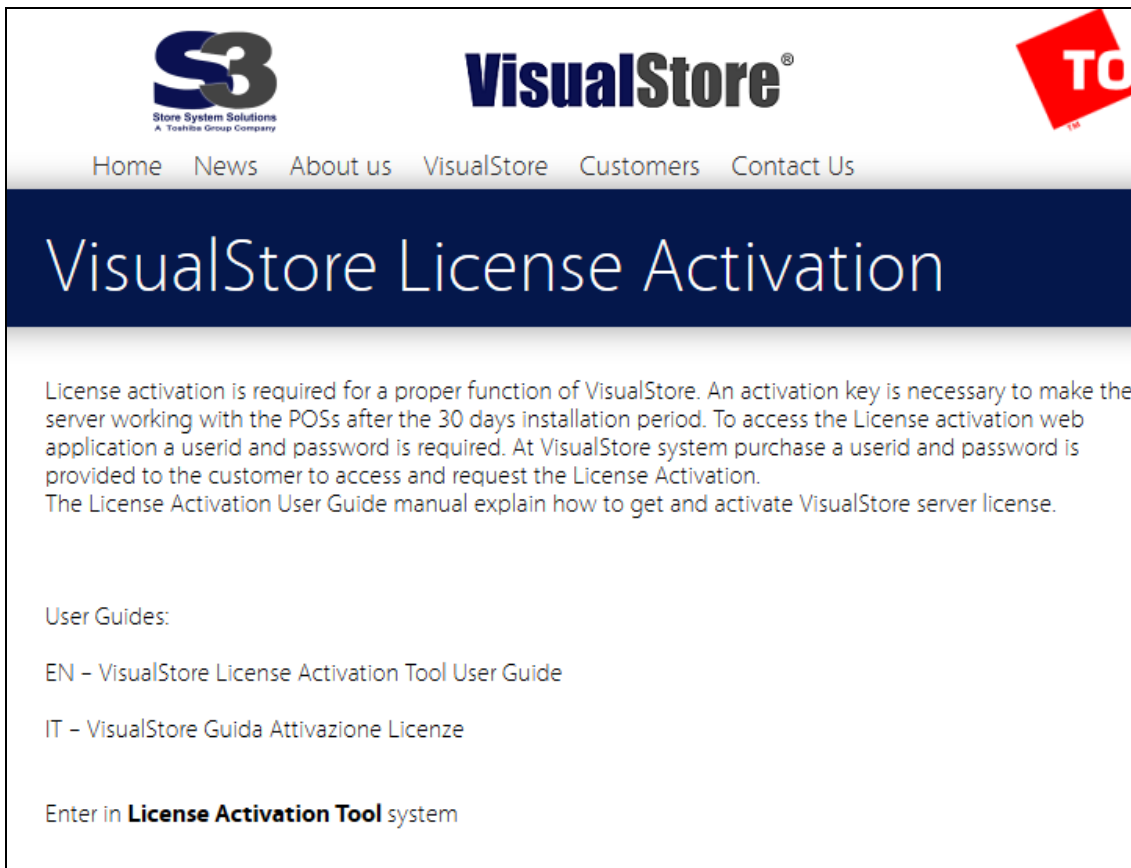
1. Get the UUID of the VisualStore server where we would like to install or increase the number of POS workstations.
 - Login to VisualStore Administration GUI.
 - Open “License Maintenance” task 7.8.11
 - Copy the UUID (it is possible to mark the UUID field and make a CTRL/C)



Goto the TGCS web site <http://www.visualstore.it>
Go to lower Restricted area.

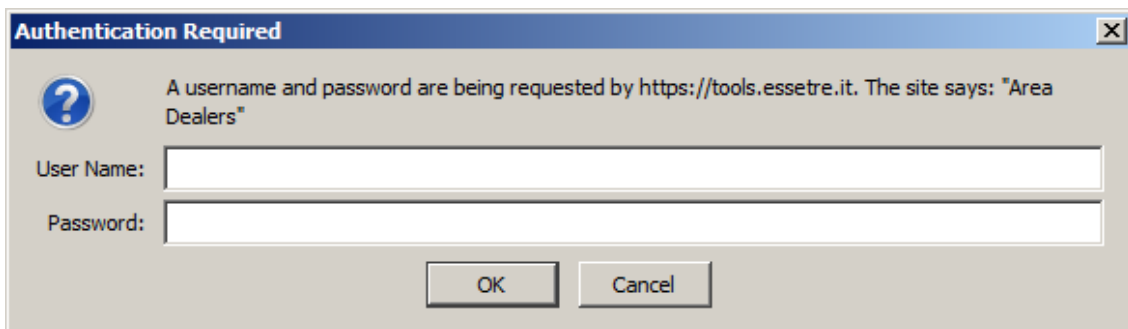


Click on the *"VisualStore License Activation"* link to access the License activation page



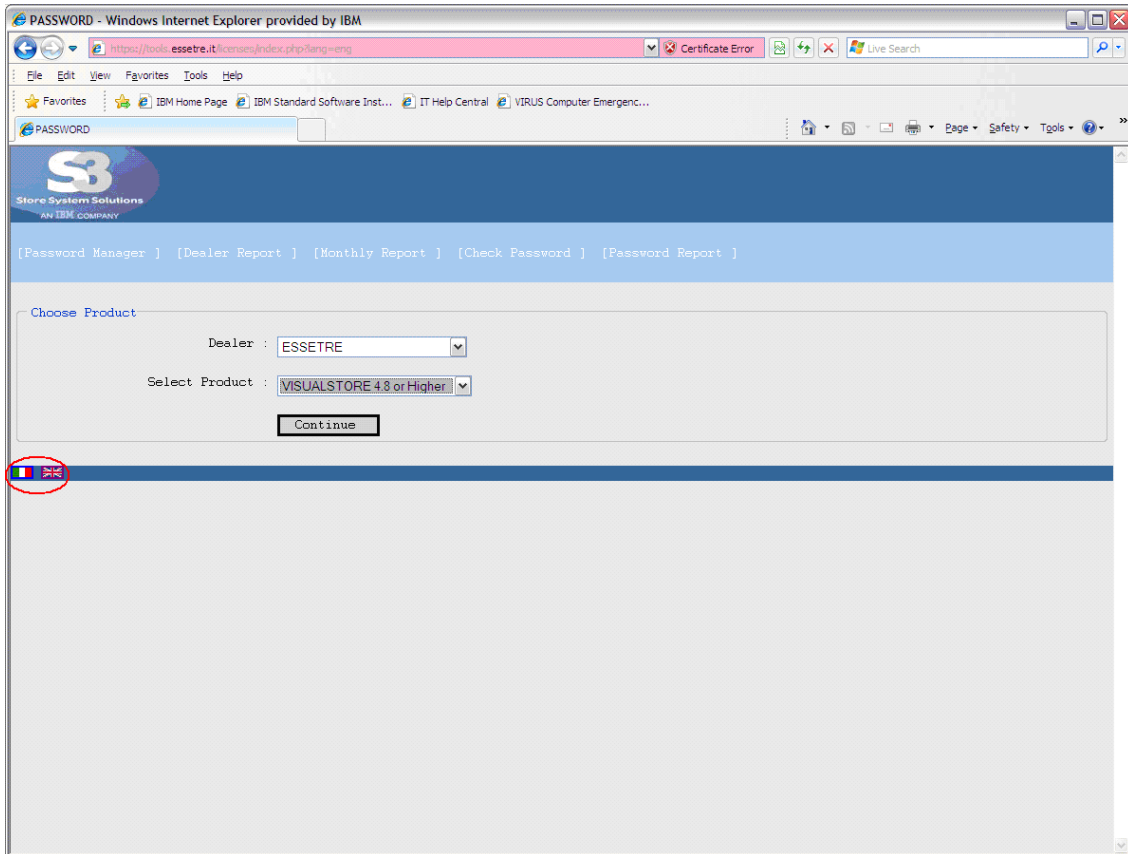
On this page there are License Activation procedure instruction, User Guide and the link used to access the application.

Click " License Activation Tool" link
 Enter your user id and password.



The following screen is shown:

It is possible to change the application language by using the flags present in the middle area of the screen.



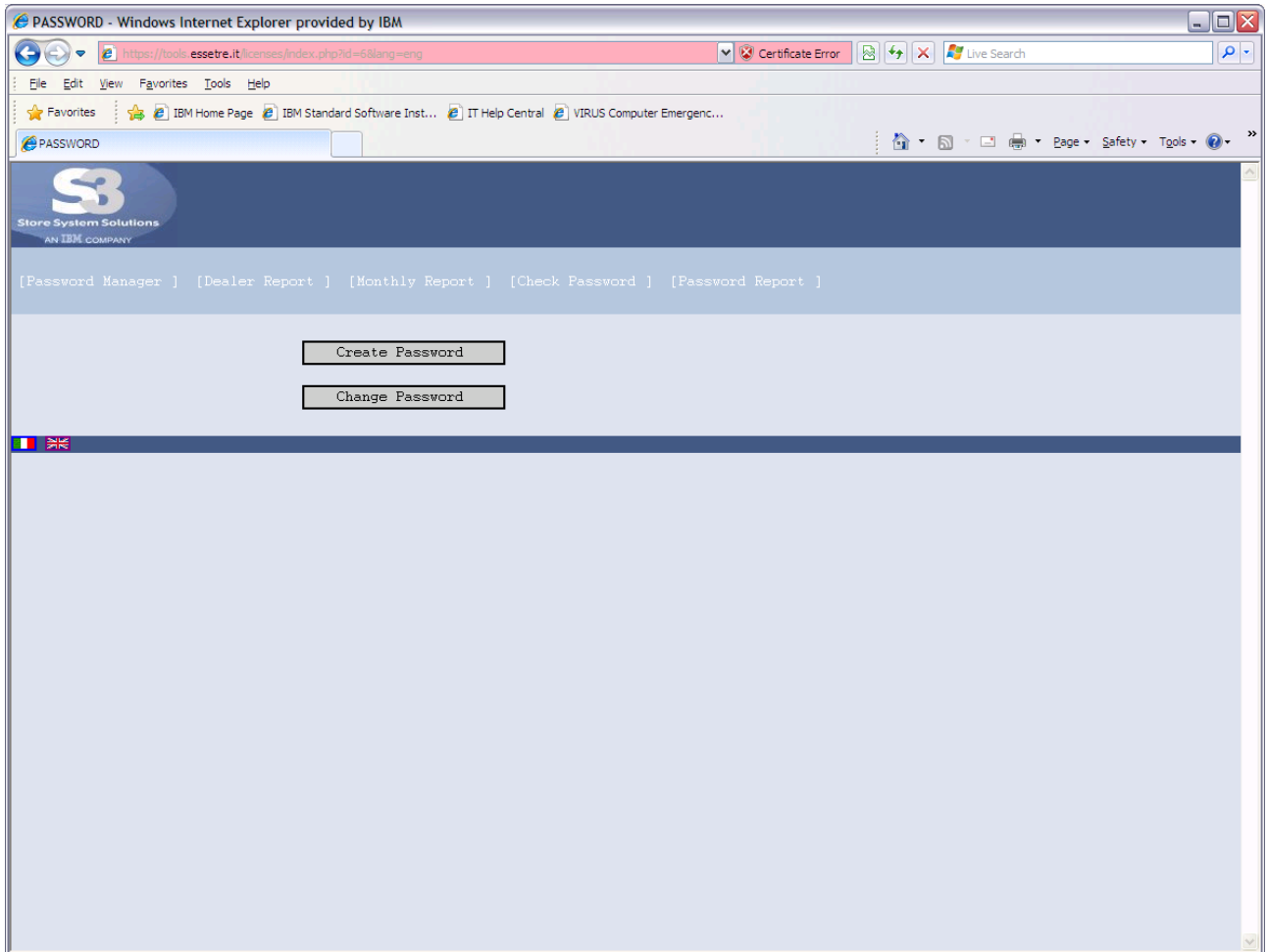
The *Dealer* name will show your login name.

In the *Select Product* field, select the desired product.

Select "*Visualstore 4.8 or Higher*" for VisualStore version 4.8 and 5.x) .

Now we have two possibilities:

1. Create Password (new License key)
 - a. Buy a new VisualStore license key for a new store.
 - b. Buy new licenses key because of an increase of POS terminals into a store.
2. Change Password (change License key)
 - a. Change the license key because of a broken server hardware (motherboard failure or server hardware replacement)



After the selection of the **first option** (Create Password = new License key), you are required to fill up the following form by providing UUID, number of licences etc. The fields with the asterisk (*) are compulsory. If you do not fill these fields, you cannot proceed with the license key activation.

DEALER → company name of the Business Partner

PRODUCT → description of the product for which you want to generate a license key

CUSTOMER → company name of the customer who will buy the VisualStore license key

ADDRESS → address of the customer who will buy the VisualStore license key

CITY → city where resides the customer who will buy the VisualStore license key

PROVINCE → the province where resides the customer who will buy the VisualStore license key

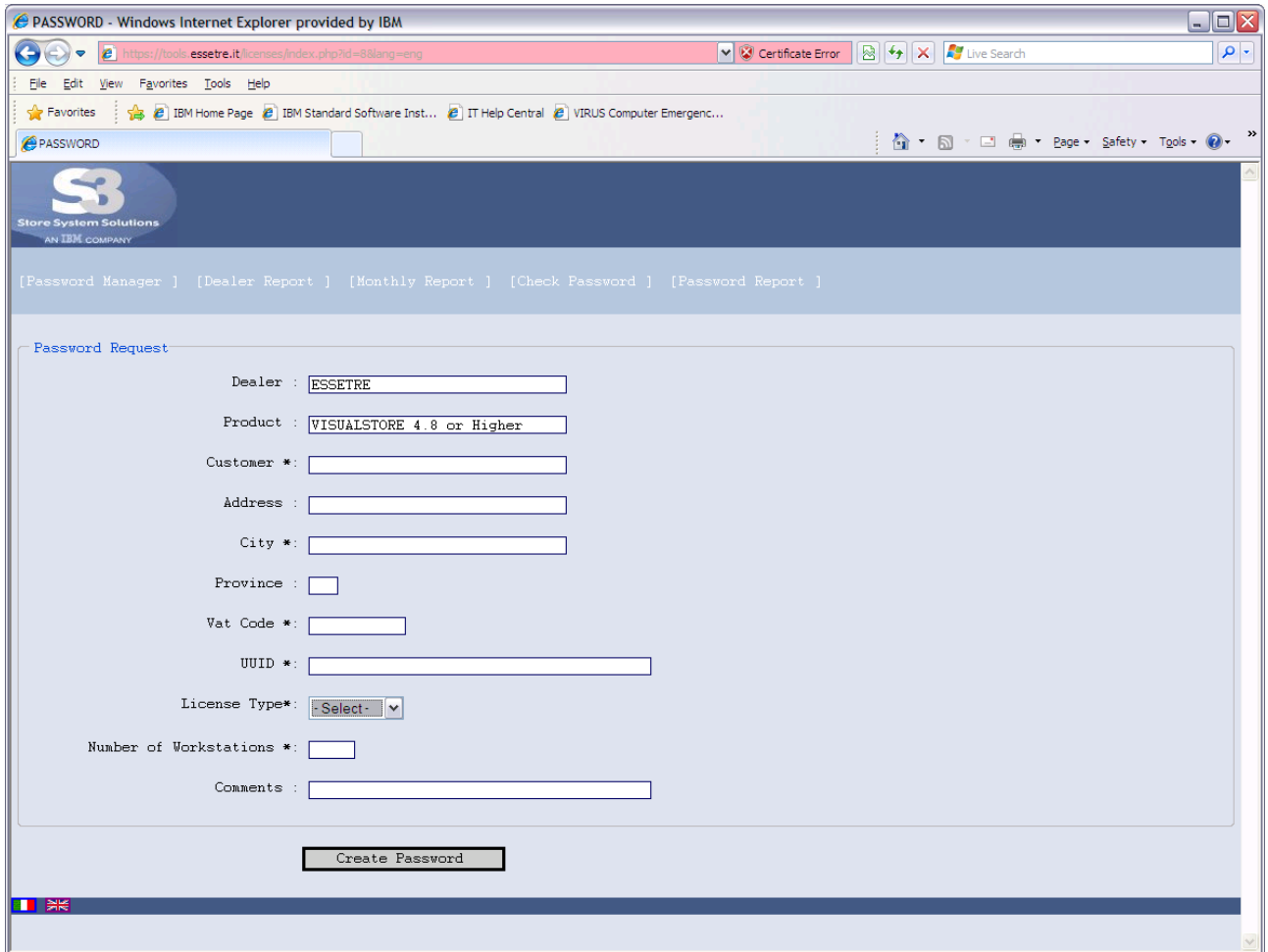
VATCODE → Vat Code of the customer who will buy the VisualStore license key

UUID → The Universally Unique Identifier of the VisualStore Server

LICENSE TYPE → you have to choose from the drop-down menu the type of license to be activated. Usually "STORE"

NUMBER OF WORKSTATIONS → number of POS workstations that you want to install with the license key

COMMENTS → You can write any comments or notes



Press *Create Password* button

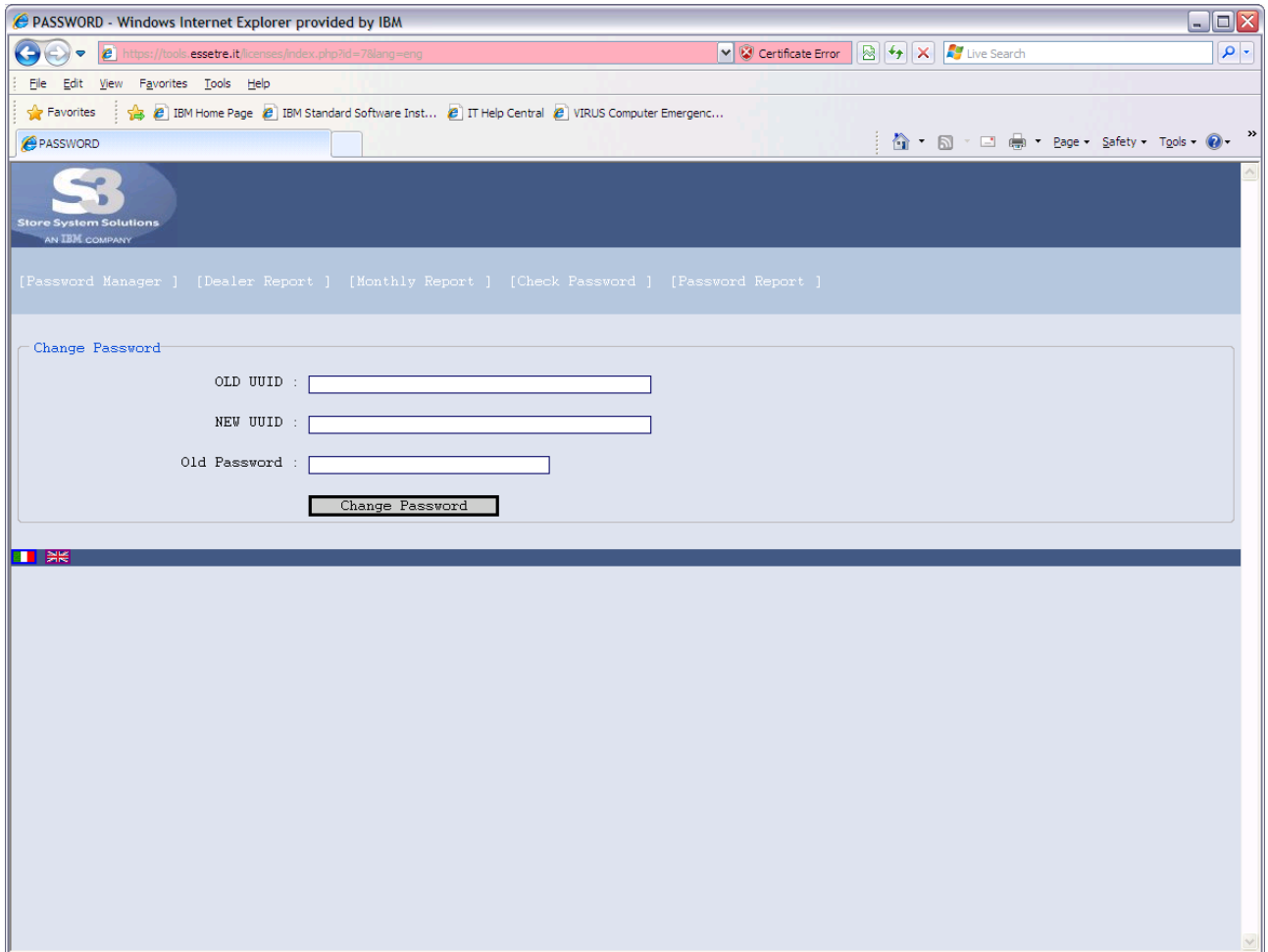
[Go to the final page](#)

If you are using the **second option** (Change Password = *change License key*) the old UUID and the new UUID are required in conjunction with the "old password".

OLD UUID → old UUID code (that means the code of the server that is broken and no more usable

NEW UUID → UUID code of the new server

OLD PASSWORD → old password, that means the license key linked to the old UUID



Press *Change Password* button.

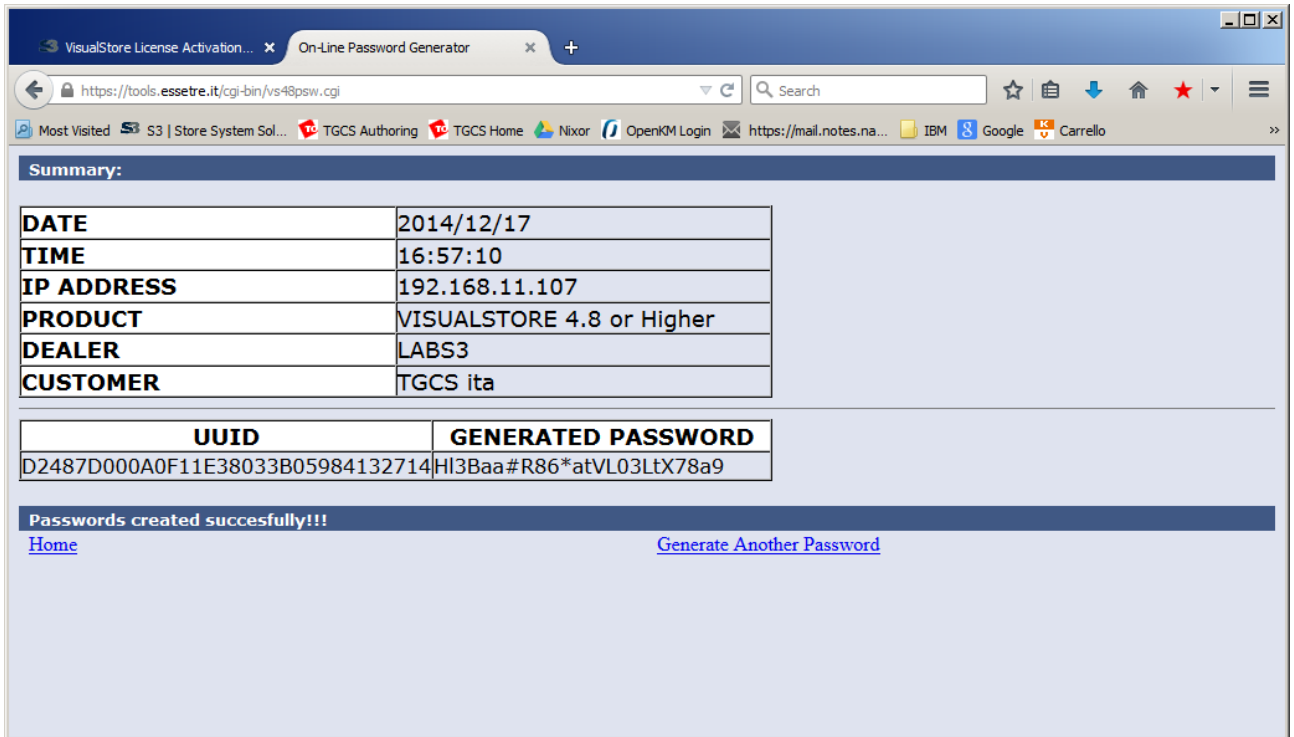
The application will verify Old, New UUID and the Old password and will provide a new License password to be applied to the New UUID.

It will be displayed a screenshot related to the old request, but with the new UUID code. By pressing once more the *Change Password* button, it will be displayed the summary window that contains the new password and the new UUID:

Notice: By activating this procedure, the Business Partner declares that the old password (that was replaced with the new one) will no longer be used. TGCS reserves the right to control and to take all necessary measures in case of non-fulfilment of this statement.

License Key screen

You will get a screen like the following one:



This complete the online operations. You can save the Generated Password and exit or create another License Activation Key.

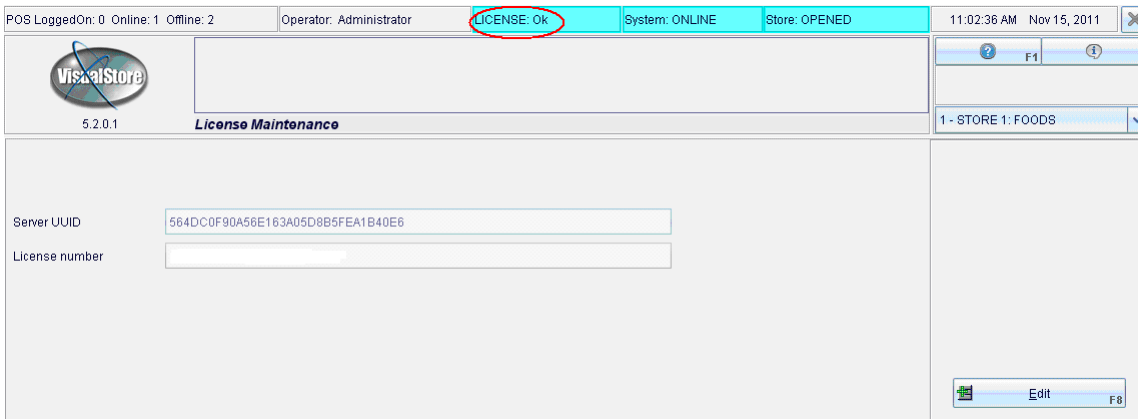
Let's now go to the VisualStore Administration interface to insert the new Licence key password.

Login to VisualStore Administration GUI.

Open *License Maintenance* task 7.8.11

Press *Edit* button

Copy the License number and press the *Update* button



Wait some seconds as a refresh time and notice the License : OK message on the top status area.